



SHOPPING WITH PAGES SCHOOLWEAR: COVID-19 PURCHASING GUIDELINES

During these unprecedented times we have had to change the way we operate our store to keep our customers, their families and our staff safe.

PLEASE ORDER AS EARLY AS POSSIBLE TO ENSURE YOUR CHILD HAS THEIR UNIFORM FOR THE START OF THE NEW TERM

ONLINE SHOPPING

We are encouraging customers to order online where possible. We now offer free delivery and exchanges for online orders, please email or call if you need an exchange and we will organise this for you. Our brand new website will be launching very soon with an improved size guide to help with sizing advice. We have also produced an at home sizing guide to help parents when ordering uniform online and have attached a copy.

IN-STORE SHOPPING

If you need to visit our store, please be advised we will be limiting the number of customers in store and therefore will be allowing only one parent/carer and one child at a time. Please be prepared to queue outside the store.

In accordance with government guidelines, customers will not be able to try uniform on in store to prevent the risk of cross-contamination. Our experienced staff will be on hand to size your child by eye and offer fitting advice and we will supply disposable tape measures for you to use if necessary. Customers will be able to purchase uniform and take it home to try on. **Please be aware that exchanges will not be processed in store until 24 hours after your initial visit.** You can order any out of stock items and we will deliver these to you at home once we receive them.

Our special in-store selling events will still go ahead as planned though they will also be following the above guidance with regards to in store shopping.

Please be assured we do value your custom and we will work as quickly as we can to limit waiting times and make your experience with us stress-free and as safe as possible.

If you have any questions or comments regarding shopping with us then please do not hesitate to email or call and we will be happy to answer any questions you have.